



SHC QUALITY POLICY STATEMENT OF INTENT

Steve Hoskin Construction Ltd is a civil engineering company seeking to providing all customers with a satisfactory product and service, and strives to exceed customer expectations.

The company is committed to:

- Establishing, implementing, and maintaining a quality management system to meet or exceed the requirements of BS EN ISO 9001:2015
- Meeting or exceeding all legal and other requirements applicable to its operations and activities, including customer requirements.
- Communicating the requirements of the system throughout the business and ensuring relevant competence and training is provided where required.
- Regular monitoring of the quality management system to ensure it continues to meet the needs of the organization and its customers.
- Listening to the customer to ensure that their needs are fully understood and taken into account in all areas of its work.
- Regularly monitoring and measuring its performance in key areas in order to identify opportunities to improve.
- Setting objectives, targets and programmes based on results of monitoring, to facilitate continuous improvement in priority areas.
- Regularly reviewing progress against these objectives.
- Allocating appropriate corrective and preventive action where nonconformities have been identified.
- Strategically and operationally reviewing performance at regular intervals.

Signed

Neil Hoskin
Managing Director

Date: 07 Nov 25
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